

# Delivering Our Ambitions Performance & Project Monitoring: Quarter 2 2018-19 6 November 2018

# **Report of Chief Executive**

PURPOSE OF REPORT					
To report on the performance of key indicators and projects for July-September 2018 (Quarter 2).					
Key Decision		Non-Key Decision	X	Referral from Cabinet Member	
This report is public					

#### RECOMMENDATIONS OF COUNCILLOR ANNE WHITEHEAD

(1) That Cabinet consider the performance of key indicators and projects during Quarter 2.

# 1.0 Performance Monitoring Quarter 2 2018-19

1.1 A breakdown of performance against key corporate indicators for the period July-September 2018 is contained in Appendix A.

# 2.0 Project Updates Quarter 2 2018-19

2.1 Project updates will be reported quarterly alongside performance measures. Updates for July-September 2018 are contained in Appendix B, with further development of key project information to follow in future reports.

# 3.0 Significant Achievements

- The number of people statutorily homeless (A3.1) has shown a continual decrease in the past year
- The speed of decision on planning applications of all types (A1.1-A1.3) has sustained its leading position among Lancashire authorities

#### 4.0 Areas for Improvement

 Average time taken to process new Housing Benefit and Council Tax Support claims (A4.4) has increased further, although this is identified as an anomaly due to revised procedures and is expected to correct in future reports

#### RELATIONSHIP TO POLICY FRAMEWORK

Performance monitoring provides a link between the Corporate / Council Plan and operational achievement, by providing regular updates on the impact of operational initiatives against strategic aims.

#### CONCLUSION OF IMPACT ASSESSMENT

(including Health & Safety, Equality & Diversity, Human Rights, Community Safety, HR, Sustainability and Rural Proofing):

The content of this report has no impact in itself.

#### **LEGAL IMPLICATIONS**

No legal implications directly arising from this report.

# FINANCIAL IMPLICATIONS

No financial implications directly arising from this report.

OTHER RESOURCE IMPLICATIONS, such as Human Resources, Information Services, Property, Open Spaces:

No other implications directly arising from this report.

#### SECTION 151 OFFICER'S COMMENTS

The Section 151 Officer has been consulted and has no further comments.

#### **MONITORING OFFICER'S COMMENTS**

The Monitoring Officer has been consulted and has no further comments.

#### **BACKGROUND PAPERS**

N/A

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